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Get Started

To install the J.B. Hunt MoveNow™ app, go to http://www.jbhunt.com/opportunities/carriers/carrier_services/movenow. Click on the link to download.

During the download, click to agree to the disclaimer. Note that the disclaimer will appear each time you log into the application in the future, but it will only ask you to accept it once.

iOS screen shots:
Carriers, welcome to MoveNow, the new mobile app by J.B. Hunt for iPhone and Android. The easy-to-use app turns your iPhone or Android mobile device into a quick, easy-to-use mechanism for managing your J.B. Hunt loads. It’s simple, helpful and best of all, it’s free.

To try out MoveNow, choose the iPhone or Android icon and download the app.

Click here to view the user guide.
If you encounter the following “install blocked” error while installing the Android app, then, tap the “Settings” button. Under Applications, tap “Unknown sources” so the check mark appears, and click OK when the disclaimer appears, then tap “Install” to complete the installation.
Once the download is complete, look for the MoveNow icon. Tap the icon to launch the app.
How to...

Log in

Log in to MoveNow by entering your MC# and the tractor number assigned to you by J.B. Hunt, and the Dashboard screen appears. If the system is unable to authenticate your login, an “invalid login” message displays.
View Orders

The Dashboard screen displays orders grouped by status (Dispatched, Pending or Completed). Touch an order to drill down and see more detail. Touch the Refresh icon on any screen where it appears anytime to display the most up-to-date data.

The current tractor number displays on each screen. Touch the Switch Tractor button to switch to a different tractor number.

Dispatched Orders

Touch any order in the Dispatched category to see the order summary or to do checkcalls. The system automatically displays the current stop. View the detail for any of the previous stops by selecting the corresponding stop tab.

For further assistance, touch the Call FM button to contact the fleet manager. You may also contact the Unloaded/Detention hotline directly from this screen by touching the Call Detention button. The Refresh button on the lower left will refresh the screen to display the most current information.
Pending Orders

A pending order is a load that has been assigned by the J.B. Hunt fleet manager (FM) but not yet accepted by the carrier. When choosing a pending load, two options are available: Call FM or Accept. Simply choose Accept to accept the load, or touch the Call FM button to contact the fleet manager for more information about the load.

Once the load has been accepted, if the tractor has been set for Auto Dispatch, the load will automatically appear under the Dispatched section on the dashboard. If the tractor is not set for Auto Dispatch, the option to make a dispatch checkcall appears.
**Completed Orders**

Under the dashboard’s Completed section, you may view your last five completed orders anytime. Touch any load to view more details. From the detail for any load, both the Call FM and Call Detention buttons are available, allowing you to contact the FM or call the detention hotline directly from this screen.
Make Checkcalls

Arrival Checkcall

The app allows you to make arrival checkcalls electronically at your convenience from the customer’s location. Touch Arrival Checkcall, and when the screen displays the date and time, touch Send to submit it. When the checkcall is complete, a confirmation message displays.
Loaded Checkcall

Once the trailer is loaded, make the checkcall using the Loaded Checkcall screen. Touch the Loaded Checkcall button to begin, and the detail displays on the entry screen (displayed below). When finished entering the information, touch Send to submit the checkcall.

Dashboard:  Loaded Checkcall Entry:  Date/Time Entry:
Unloaded Checkcall

Once the trailer is unloaded, make the checkcall using the Unloaded Checkcall screen. Touch the Unloaded Checkcall button to begin, and the detail displays on the entry screen (displayed below). When finished entering the information, touch Send to submit the checkcall.
Terminate Checkcall

The terminate checkcall is not made through the application. When clicking on the terminate checkcall button, a message will display asking you to contact a fleet manager. Call the FM to complete this checkcall.