



Visibility Troubleshooting Guide



In order to provide your Customer with visibility on their loads, you will need to provide them with the specific VehicleID for that shipment **exactly as it is listed** within the KeepTruckin portal.

To locate your VehicleID's, please follow the below steps:

1. Login to KeepTruckin at - <https://keeptruckin.com/log-in>
2. On the left-hand menu, select **"Vehicles"**
3. You will now find all of your VehicleID's listed on this page. Please provide this information to your Customer to ensure tracking during shipments can commence

VEHICLE ID ^	LICENSE PLATE
PT3732	CA-72693AG
AS7281	CA-63372AS
AD5903	CA-33928AG

If you need help, please contact KeepTruckin support at apisupport@keeptruckin.com or by phone at 1-855-434-3564.