# CARRIER 360<sup>™</sup> BY J.B. HUNT COMPLETING CHECK CALLS

# Quick Reference Guide

heck calls are a way to communicate and document the status of a load, as well as additional information like issues or clarifications about present dispatch. Learn how to complete check calls in Carrier 360.

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® ப ♡	My Loads	Needed Driver Assignment	In Transit Completed						Transit tab. To complete an arrival check call, click
ت ت									the <b>Arrive</b> button.
<i>(</i> )	In Transit						<b>Q</b> E	Export to Exce	
	J.B. Hunt Load  🌲	Pickup 🗘	Delivery	Stops	Assigned Driver	\$ Reloads	Ste	atus Update	
∎ © ©	1AC2774	Lincoln Snack Co Lincoln, NE 68512 May 17, 2022 11:16 AM CDT Live Load	Domino Sugar Dsar Arabi, LA 70032 May 20, 2022 11:16 AM CDT Live Unload	2	Not Tracking 🛞	Reloads		Arrive	
Д &	1AD7694	Staples Dc 9716 Kansas City,ja, MO 64161 May 24, 2022 3:18 PM CDT Live Load	Home Depot 3006 Independence, MO 64055 May 27, 2022 3:18 PM CDT Live Unload	2	Not Tracking 🕄	Reloads		Arrive	
	1AJ8541	Graybar Denver, CO 80216 Jun 7, 2022 4:00 PM MDT Live Load	Officemax Dcd Ofde24 Denver, CO 80238 Jun 14, 2022 4:00 PM MDT Live Unload	2	Not Tracking 🛞	Reloads		Arrive	
		▶ ▶ 25 Rows ▼							

Home > My Load	ds							
My Loads								
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In Transit		Stop Location	Appointment	2			R Export to Excel	
J.B. Hunt Load 🌲	Pickup	5200 S 19th St,% Conagra		11:16 AM CD	T	¢	Reloads	Status Update
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1AD7694	Staples Dc 9716 Kansas City,ja, MO 64161 May 24, 202 3:18 PM CDT Live Load	To report any mechanical issues with	the J.B. H	funt trailer, call 1-6	377-288-0055 2 Submit	(	Reloads	Load
1AJ8541	Graybar Denver, CO 80216 Jun 7, 2022	Officemax Dcd Ofde24 Denver, CO 80238 Jun 14, 2022		2	Bob Vance . Not Tracking 🕄	(	Reloads	Load

## 2. Submit

A pop-up will display to submit the arrival. The Arrival Date and Arrival Time will auto-populate, but you can change these if needed. Click **Submit**.

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A success message will display, letting you know the arrival has been submitted.

**Note**: If the load arrived past the appointment time, there will be a drop-down to provide a Late Arrival reason.

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1AD7694	Staples Dc 9716 Kansas City,ja, MO 64161 Møy 24, 2022 3:18 PM CDT Live Loed	Home Depot 3006 Independence, MO 64055 May 27, 2022 3:18 PM CDT Live Unload	2	Not Tracking	۲	Reloads		Arrive	
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	Live Load	Live Unload							

# 3. Load

To complete a loaded check call, you must submit the arrival first. After submitting the arrival, the status update button for the load will change to Load. Click the **Load** button.

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# 4. Submit

A pop-up will display to submit the loaded call. The Load Date and Load Time will auto-populate, but you can change these if needed. Click **Submit**.

A success message will display, letting you know the loaded call has been submitted.

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# 5. Unload

To complete an unloaded check call, you must submit the load first. After submitting the load, the status update button for the load will change to Unload. Click the **Unload** button.

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## 6. Submit

A pop-up will display to submit the unloaded call. The Unload Date and Unload Time will autopopulate, but you can change these if needed. Click **Submit**.

A success message will display, letting you know the unload has been submitted.

**Note**: After completing an unloaded check call, the load will be removed from the **In Transit** list.