

J.B. Hunt Transport, Inc.
Tariff for Less-Than-Truckload and Home Delivery Services
for Furniture

General Terms and Charges

J.B. Hunt Transport, Inc.

Effective January 7, 2025

Application	This Tariff governs the provision of brokerage and transportation services performed by JBHT, which may include furnishing or arranging for home delivery services and less-than-truckload linehaul services for freight that is case goods, upholstery, and furniture. This Tariff does not apply to shipments outside the United States. JBHT has the right to accept or reject any request for services made by Customer in its discretion. As of the Effective Date, this Tariff for Specialized Furniture Transportation and Storage shall supersede and replace any and all previously published Tariffs for Specialized Furniture Transportation and Delivery.
Packaging	Customer is responsible for ensuring that its goods are safely and securely packaged, and correctly labeled and weighed for each shipment. Customer's packaging must conform to National Motor Freight Packaging Association (NMFTA) rule 181 or International Safe Transit Association (ISTA) 3B. Glass, marble, or other stone materials must be safely and securely packaged in wood crates.
Instructions	Customer is responsible for providing any and all accurate handling, delivery, or special instructions related to each accepted shipment in writing to JBHT prior to any scheduled pick-up. To the extent JBHT receives contradictory or confusing instructions regarding any shipment, JBHT shall not be liable for any damages resulting from application of any of the instruction provided to it.
Hazardous Materials	JBHT, or any third party service provider under contract with JBHT to provide transportation, warehousing, delivery, and/or installation services for Customer ("Third Party Service Provider"), providing services under these TOS, will not knowingly accept tender from Customer of, and Customer warrants and represents that it will not allow or caused to be tendered to JBHT or any Third party Service Provider any, hazardous products in Class 1.1, 1.2, and 1.3 (Explosives); Class 2.3 (Poison Gas); Class 4.2, (Spontaneously Combustible); Class 4.3 (Dangerous When Wet); Class 6.1 (Packing Group I Poisons, Poison by Inhalation); Class 6.2 Infectious Material; Class 7 (Radioactive); Class 9 (Hazardous Waste) and Hazardous Waste of any hazard class; Garbage or waste of any type, hazardous or non-hazardous; Asbestos; Carbon Black; Any material containing Cyanide; Any material containing Paraquat; Any material classified as "Poison by Inhalation" or PIH; Polychlorinated Biphenyls (PCB's); Any material in a container with over 1,000 gallon capacity; Any "packing group I" material in any hazard class; Dry or wet cell batteries going for disposal or recycling; household goods; or, any other materials that, in JBHT's judgment, pose an undue risk.
Operating Authority	JBHT is duly licensed to perform interstate transportation services as a motor carrier and to operate as a broker arranging for transportation services by other authorized motor carriers. When JBHT transports cargo with vehicles owned by or leased to JBHT, such transportation service is provided under JBHT's motor carrier authority. Otherwise, when JBHT arranges for transportation of cargo by a Third Party Service Provider, such service is provided under JBHT's broker authority. For any shipment accepted by JBHT, JBHT, in its sole discretion, will determine whether to transport such cargo or arrange for the transportation of such cargo by a Third Party Service Provider. Notwithstanding anything to the contrary herein, when JBHT provides services as a broker, to the extent any terms, requirements, or obligations relate to the performance of motor carrier services, JBHT will pass through to and require the Third Party Service Provider engaged by JBHT to comply with materially similar obligations. When JBHT provides services directly as a motor carrier, JBHT agrees to directly comply with the terms, requirements, and obligations herein related to the performance of motor carrier services.
Payment Terms	Customer agrees to accept invoices electronically via email or Electronic Data Interchange ("EDI"). Unless a different time period is listed in an applicable Rate Agreement, payment is due, in full and without deduction or offset, within fifteen (15) days of invoice date. Payment for all invoices not received within fifteen (15) days of invoice date are subject to interest at the rate of 1.0% per month, or to the maximum extent allowed by law, whichever is lower, and any penalties, additional charges, attorney's fees, and legal costs expended in JBHT's efforts to collect the amount due. Customer shall not offset any freight charges by any amounts owed or allegedly owed by JBHT to Customer. Customer must pay by ACH or wire per JBHT's instructions.
Proof of Delivery	If a bill of lading or delivery receipt is requested and not available, JBHT may provide, and Customer shall accept, alternate proof of delivery/receipt documentation.
Independent Contractor	In the performance of any services, JBHT and its employees are not the agent(s) or employee(s) of Customer, but JBHT is an independent contractor. In the performance of any services, any Third Party Service Provider and its employees are not the agent(s) or employee(s) of Customer or JBHT, but Third Party Service Provider is an independent contractor. Customer and its employees are not the agents or employees of JBHT or any Third Party Service Providers. Both Customer and JBHT assume full responsibility for the payment of local, state and federal payroll taxes or contributions to taxes for unemployment insurance, old age pensions, worker's compensation, social security, or other related protection with respect to their respective employees who are engaged in the performance of services and the parties further agree to comply with the applicable laws, rules and regulations.
Indirect Damages	Neither Customer nor JBHT shall be liable to each other, and each hereby disclaims responsibility, for any indirect, incidental, special, punitive, multiplied or consequential damages or other indirect costs, fees, charges of any kind arising from, related to, or in connection with the goods or the services rendered hereunder or any other acts or omissions, including delays, of either party whether or not foreseeable or disclosed. In no event will JBHT, or any Third Party Service Provider be liable for any chargebacks, late delivery penalties, or other assessments that are imposed due to late or missed pick-up or delivery appointments whether by Customer, is suppliers or customers.

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Termination	This Tariff shall be effective from the effective date listed above. JBHT may revise this Tariff. JBHT will provide reasonable notice of changes to this Tariff.
Choice of Law	This Tariff shall be governed by and interpreted in accordance with applicable Federal law and the state laws of Arkansas, without regard to the choice-of-law rules of that or any other jurisdiction. All disputes arising out of or in connection with these TOS or with respect to any aspect of the relationship between the parties shall be heard exclusively by the state or Federal courts in Arkansas. The parties consent to the jurisdiction of, and to venue in, these courts.
Insurance	JBHT shall provide Customer a certificate of insurance showing: (1) Customer as a certificate holder; (2) an amount of one million dollars (\$1,000,000) per occurrence in auto liability coverage and general liability coverage; (3) workers' compensation and employer's liability insurance with applicable statutory limits; and (4) cargo liability coverage in the amount of five thousand dollars (\$5,000) per occurrence.
Confidentiality	Each party acknowledges that any and all information emanating from the other's business, in any form, or otherwise non-public information is "Confidential and Proprietary" information; and neither party shall, during or after the termination of these TOS for five years, permit the duplication, use or disclosure of any such "Confidential and Proprietary" information to any person (other than its own employees, agents, representatives, or any Third Party Service Providers who must have such information for the performance of services hereunder), unless such duplication, use or disclosure is specifically authorized by the other party or required under applicable law.
Bills of Lading	In the event a bill of lading, manifest or other form of freight receipt or contract is used, any terms, conditions and provisions of such bill of lading, manifest or other form shall not apply to any services performed under these TOS.
Delayed Invoicing & Billing and Payment Errors	JBHT shall not make an undercharge dispute for additional charges due on any freight bill after one hundred eighty (180) days from the original payment of transportation charges. Customer shall not submit a dispute for overcharges or duplicate billing or payment on any freight bill after one hundred eighty (180) days from the date of payment. Unless otherwise stated herein, all overcharge, undercharge and duplicate payment disputes shall be handled and processed in accordance with 49 C.F.R. § 378.
Miscellaneous	Neither party may assign these TOS without the prior written consent of the other party. No amendment, modification or change to these TOS will be binding on the parties unless reduced to a writing executed by an authorized officer of both Customer and JBHT. In the event the operation of any portion of these TOS results in a violation of any state, provincial or federal law, the parties agree such portion shall be severable and that the remaining provisions of these TOS shall thereafter continue in full force and effect. Any failures or delays by any party in insisting upon strict performance of the provisions hereof, or asserting any of its rights and remedies as to any default, shall not constitute a waiver of any other default or of any such rights or remedies. These TOS, together with any appendices, schedules, service agreements, and any revisions or amendments thereto, contains the complete and exclusive agreement between Customer and JBHT regarding the subject matter of these TOS and supersedes all prior contracts, correspondence, negotiations, representations, or understandings regarding the subject matter of these TOS.
Claims	Claims for loss or damage to cargo shall be solely handled in accordance with and governed by 49 USC § 14706 and 49 CFR 370 except to the extent set forth herein. A claim for loss, damage or injury to cargo will be waived unless filed in writing with JBHT within nine (9) months of the date of delivery of shipment or within nine (9) months of the date such shipment should have reasonably been delivered. JBHT shall acknowledge all such claims within thirty (30) days of receipt, and shall settle, decline, or offer settlement of all claims within one hundred twenty (120) days from the date of such acknowledgment. Any suit against JBHT for such claims shall be filed no later than two (2) years and one (1) day from the date when it received notice from the JBHT that the claim was disallowed. Claims for damage or destruction of property other than the transported freight in connection with a delivery must be delivered to JBHT within 48 hours of the delivery or else they shall be presumed to not have been caused by JBHT. JBHT shall not have any liability for any loss, damage, delay, destruction, theft or liability (in regard to cargo) which is caused by or results from, a force majeure event, shipper load and count, the inherent vice or defective nature, the expressed or implied warranty of the cargo, or the acts or omissions of Customer (including packaging deficiencies), its agents, employees, customer, consignees or consignors. Further, JBHT shall have no cargo liability for shipments moving to, from or within Mexico, "used goods", concealed damage not noted at the time of delivery, cargo damaged or destroyed by high or low weather temperatures, which shall include but not be limited to freezing or over-heating, recycled wood or wood products, or any delay claims for late pickup or delivery, unless such delay results in actual loss of or damage to the cargo and is due to failure to deliver with reasonable dispatch. JBHT shall have no liability for damage to finishes that are crackle, heavily distressed, or antique simulation. Customer agrees it shall waive all cargo claims for less than one hundred dollars (\$100.00), due to the administrative costs involved in making such a cargo claim. JBHT shall not be liable for damaged cargo that arrives at its warehouse or a Third Party Service Provider's warehouse in a damaged condition at no fault of JBHT.

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Release Value	JBHT's liability for cargo loss, damage, or injury shall be for the lesser of the actual replacement or repair cost of the goods lost, damaged, or destroyed, and shall not, under any circumstance or under any recovery method including subrogation by Customer or its customer's insurers, exceed five thousand dollars (\$5,000) per occurrence or ten dollars (\$10.00) per pound, whichever is less. Customer acknowledges and agrees that the limitations set forth herein were negotiated and agreed upon in consideration of different recovery amounts at different freight rates. The limitation of liability (i.e., release value) set forth in this Section shall be applicable to JBHT, any carrier, Third Party Service Provider, or other third party involved in the transport of Customer's freight, and shall apply equally to any liability for damage or destruction of property other than the transported cargo. If Customer wishes for JBHT to assume additional liability, Customer must make such request to JBHT at least seventy-two (72) hours prior to the scheduled pick-up which request is not valid unless agreed upon in writing by a Senior Vice President or higher-ranking employee of JBHT or an officer of JBHT. If such request is accepted by JBHT in a signed writing, and Customer pays additional freight charges quoted by JBHT in response to such request, then JBHT will be liable for the lesser of the full value declared by Customer or the actual replacement or repair cost of the goods. JBHT shall be entitled to a credit for the reasonable salvage value of any damaged cargo. Additionally, any amounts recovered from any Third Party Service Provider shall be credited against any liability of JBHT, and as a condition to any payment by JBHT, Customer shall assign any rights it may have against the Third Party Service Provider with respect to any such claim. If Customer is not the beneficial owner of the goods transported by JBHT pursuant to these TOS, Customer hereby represents and warrants it is authorized to agree to the foregoing limitation on cargo liability on behalf of the beneficial owner. Customer shall indemnify and hold harmless JBHT for any loss or damage to goods alleged by the beneficial owner which exceeds the limits of the foregoing limitation on cargo liability. The sole liability of JBHT, and the sole recovery of Customer, with respect to loss, damage, destruction or delay of or to cargo shall be as set forth herein.
Warehouseman's Liability	When cargo is being stored at JBHT's or a Third Party Service Provider's facilities for a period of time greater than forty-eight (48) hours, JBHT's liability will be that of a warehouseman. JBHT will be liable for loss or damage to such cargo caused by its failure to exercise reasonable care. When acting as a warehouseman, JBHT's limit of liability for loss or damage shall be limited to five thousand dollars (\$5,000) per occurrence.
Indemnification	Customer shall defend, indemnify and hold harmless JBHT from and against, and shall pay and reimburse JBHT for, any and all claims, damages, liabilities, fines, judgments, penalties and amounts (including reasonable attorney fees) arising from or related to: (i) breach by Customer of these TOS; (ii) the negligence or other wrongful conduct of Customer, its agents, contractors or employees; (iii) violation by Customer, its agents, contractors or employees of any applicable laws, rule or regulation; (iv) Customer's failure to provide, or JBHT's compliance with or reliance on, instructions, directions, or request of Customer; (v) any claim or allegation seeking to impose liability on JBHT related to the services in excess of the liabilities express assumed herein. The foregoing notwithstanding, Customer's obligation to hold harmless, defend, indemnify, pay, and reimburse shall not apply to the extent any claim is proximately and directly caused by the negligence or intentional misconduct of JBHT.
Lien	JBHT shall have a possessory lien on all cargo, and any proceeds therefrom, in its dominion or control for the payment of any and all amounts due and owing from Customer or with respect to services rendered at the request, or for the benefit of, Customer. In addition, to the extent not prohibited by applicable law, JBHT will have a general lien on any cargo under its dominion or control, and any proceeds thereof, for any and all amounts due and owing from Customer or with respect to services rendered at the request, or for the benefit of, Customer, regardless of whether those amounts relate to cargo or proceeds against which the general lien is enforced.
Customer's Authority to Tender Freight of Third Parties	If Customer tenders any freight for shipment that it does not own, then Customer represents and warrants, with respect to freight that Customer tenders to JBHT, (1) that it has all necessary licenses and authorities to broker freight, and (2) Customer is authorized by the owner of such freight to broker such freight to another broker. Customer agrees to defend, indemnify, and hold harmless JBHT from all claims, liabilities, damages, costs, and expenses (including reasonable attorney's fees and legal costs) arising from or in connection with any dispute or litigation respecting Customer's or any third party's right, title, or interest in any freight.
Notices	Any notice required or permitted by these TOS shall be effective upon receipt via first class mail, nationally recognized courier service, or hand delivery. Notices to Customer shall be sent to the address in the Customer Section of these TOS. Notice to JBHT shall be sent to 615 JB Hunt Corporate Dr., Lowell, Arkansas 72745, Attn: Stephen Guenther with a copy to Attn: Contract Legal Department at the same address. Notices regarding revisions to the rates or freight classification by JBHT may also be delivered by email address on file with JBHT and shall be considered received one day after dispatch.
Force Majeure	In the event performance by one party is affected or prohibited by any cause beyond the reasonable control of such party, including without limitation, fire, labor strife, riot, war, weather conditions, emergency declarations, pandemic, acts of the public enemy, acts of God, acts of terrorism, local or national disruptions to transportation networks or operations, material equipment repairs, fuel shortages, governmental regulations, or governmental request as requisition for national defense, or requests of governmental officials, and provided that the applicable cause is not attributable to the acts or omissions of such party, and such party is taking reasonable measures to remove or mitigate the effects of the applicable cause, then the running of all periods of time, and the performance of all obligations required herein shall be suspended during the continuance of such interruption. The affected party shall promptly notify the other party of such interruption.
Waiver	The parties expressly waive any and all rights and remedies under Part B of Subtitle IV to Title 49 of the U.S. Code to the extent that such rights and remedies conflict with these TOS allowed by 49 U.S.C. § 14101
Warranties	JBHT DISCLAIMS ALL WARRANTIES, ORAL OR WRITTEN, WHETHER EXPRESS, IMPLIED, STATUTORY OR OTHERWISE, RELATING TO THIS TARIFF, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE, AND ALL WARRANTIES ARISING FROM COURSE OF PERFORMANCE, COURSE OF DEALING OR USAGE IN TRADE.
Generally applicable rate terms	Upholstery rates apply to goods falling under National Motor Freight Classification (NMFC) codes 150 and 175. Case good rates apply to goods falling under NMFC code 100. If Customer tenders goods for shipment that are not classified with to the correct NMFC code, JBHT may reclassify the goods and apply the rate applicable to the new classification with notice to Customer. Customer shall pay the fuel surcharge listed in each applicable Rate Agreement. Mileage will be calculated by JBHT based on JBHT's then-current mileage guide in effect on the date of pick-up (which will be identified to Customer upon

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	<p>request).</p> <p>All rates assume loading by consignor and unloading by consignee unless expressly stated otherwise.</p> <p>When JBHT is requested to perform transportation service and arranges for equipment to depart to the requested origin, and through no fault of JBHT the equipment is not used, a flat charge of will be assessed in the amount listed in the Rate Agreement.</p>
Refused or Undelivered LTL Shipments	All less than truckload shipments that are refused or are undeliverable for any reason beyond JBHT's control, will be returned to the nearest JBHT terminal subject to all applicable transportation and storage charges.
Abandoned Freight	JBHT may return abandoned freight at Customer's cost or dispose of abandoned freight after providing 30 days prior written notice to Customer.
Definitions	<p>*"Customer" is the purchaser of transportation services and the owner(s) of any interest in the freight transported.</p> <p>*"JBHT" is J.B. Hunt Transport, Inc.</p> <p>*"Rate Agreement" means the applicable rates for services.</p>
Version History	January 1, 2025: Initial version published