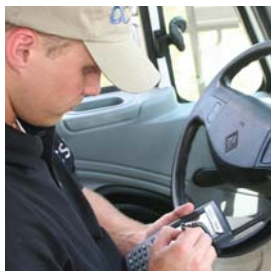


J.B. HUNT
DELIVERY
SERVICES



J.B. Hunt Delivery Services focuses on the direct-to-consumer market delivering goods such as appliances, furniture, electronics, office products, building materials, medical devices, and perishable items. Integrated within J.B. Hunt's Dedicated Contract Services[®] (DCS) segment, the nation's largest dedicated contract carriage provider, Delivery Services will benefit from the Company's extensive national footprint, large customer base and reputation as a leader in reliable transportation solutions.

With service levels ranging from drop-off to appointment-generated white glove deliveries, technology that provides full delivery visibility, and safe, reliable transportation, we are well positioned to bring new levels of value to your organization while operating as an extension of your enterprise.

Our extensive operational expertise including experienced, highly trained drivers and management while delivering to home and commercial end consumers with unparalleled success has created new value for leaders in a variety of industries. Delivery Services can supply customer-centric solutions that provide last mile delivery for all your current and future needs.

Delivery Services' goal is to make your last mile our first priority by insuring the final delivery of your goods is a pleasant and efficient experience for your customer while continuously adding value to your organization. To make certain we meet your delivery and

performance expectations, Delivery Services utilizes J.B. Hunt's proprietary methodology known as Customer Value Delivery[®] (CVD). Key components of CVD are scheduled, formal reviews throughout the year which build on the periodic measurement and reporting of key performance indicators, or KPIs. This process insures continuous feedback across Delivery Services' customer base as to what delivery solutions customers need, how well the current services provided address those needs, and what new or improved services are desired.

CUSTOMER BENEFITS/SERVICES:

- Home Delivery
- Installation
- Pool Distribution
- Special Services
- Cross-dock
- Box Truck Distribution

Driver Services

We devote a great deal of time to ensure our drivers will serve as ambassadors to you and your customers.

- Scheduled Appointments
- Call Ahead Service
- Store Replenishment (Direct Store Delivery)
- Curbside Delivery
- Threshold Delivery
- Desktop Delivery
- White Glove Service
- Basic Installation
- Product Unpacking/Assembly
- Customer Determined Placement
- Debris Removal
- Haul-Away/Reverse Logistics



Equipment Selection

J.B. Hunt Delivery Services offers a wide array of equipment and services tailored to meet the specific last-mile delivery requirements of our customers.

- Tractors (sleeper or daycab)
- Straight Trucks
- Sprinters
- Boom Trucks
- Dry Van Trailers
- Flatbed Trailers
- Demountables
- Refrigerated Boxes and Trailers
- Lift-gates
- Ramps
- Trailer-Mounted Forklifts



Cross-docks & Warehousing

We take a cooperative approach to help you confidently define and implement supply chain performance improvements within your organization.

- Linehaul/Shuttle Service
- Receiving
- Cross-docking
- Consolidation
- Storage
- Inventory Management
- Deluxing
- Merge-in-transit
- Blanketwrap
- Product Pick and Pack



Award-Winning Technology

J.B. Hunt's advanced technology provides real-time business solutions to enable smarter, more profitable decisions.

- Handheld Technology
- Bar Code Scanning
- Signature Capture
- Turn-By-Turn Directions
- GPS Tracking
- Alert Notifications
- Route Optimization
- Track & Trace Capability
- Real-Time Visibility
- Inventory Management
- Package Labeling
- Customized Operational Reports



MCC Main Menu 16:14 EL BRAS Signature Capture 16:36 EL BRAS

Truck: 344189

DCS J.B. HUNT Dedicated Contract Services

1. Order # 7150329
2. Payroll Summary
3. Change Trailer
4. Check Messages
5. Kiosk
6. Logout

Next

Please Sign Here

Truck 344189 delivered APPLIANCES to DC 6094

Back Clear Done

www.jbhunt.com

www.jbhunt.com



J.B. HUNT TRANSPORT SERVICES, INC.

615 J.B. HUNT CORPORATE DRIVE ■ LOWELL, ARKANSAS 72745

800-643-3622 ■ www.jbhunt.com