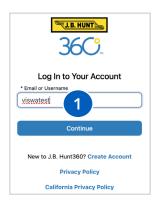


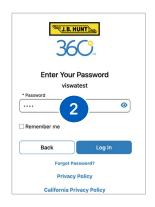
REFERENCE GUIDE

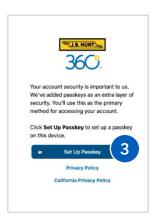
J.B. Hunt is enabling a security authenticator called passkey for Carrier 360® users. This will include a verification such as facial recognition or fingerprint scan and is required for Carrier 360® users to log into the application. You need to register your passkey on your Windows, Mac or mobile device.

Registering Passkey & Login for Windows

You only need to register the passkey once on a device. For Windows users, Windows Hello must be enabled. For Windows Hello setup, <u>click here</u>.













1. Email or Username

From a web browser, visit Carrier 360®. Type in your **Email or Username** and click **Continue**.

2. Password

Type in your password and click Log In.

3. Set Up Passkey

Click Set Up Passkey.

4. Fingerprint, PIN or More Choices

Scan your fingerprint, enter a PIN or click **More choices** for all the options.

After registering, you will be logged into Carrier 360[®]. Moving forward, you will use your passkey to login to Carrier 360[®].

Log into Carrier 360® using Passkey

1. Email or Username

To login to Carrier 360®, type in your **Email or Username** and click **Log In**.

2. Passkey

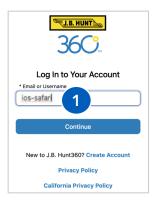
From a Windows computer, scan your fingerprint or click **More choices** to login with other options.

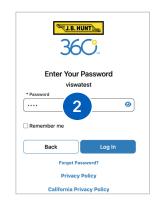


REFERENCE GUIDE

Registering Passkey & Login for Mac

On an Apple device or mac computer, you must have an iCloud Keychain account and iCloud Keychain must be enabled on the computer. To view Apple's steps for enabling iCloud Keychain, <u>click here.</u> You only need to register the passkey once on the device.





Your account security is important to us. We've added passkeys as an extra layer of security. You'll use this as the primary method for accessing your account. Click Set Up Passkey to set up a passkey on this device. Set Up Passkey Privacy Policy California Privacy Policy







1. Email or Username

From a web browser, visit Carrier 360[®]. Type in your **Email or Username** and click **Continue**.

2. Password

Type in your password and click Log In.

3. Set Up Passkey

Click Set up Passkey.

4. Touch ID

On a mac computer, scan your fingerprint.

After registering, you will be logged into Carrier 360[®]. Moving forward, you will use passkey to login to Carrier 360[®].

Log into Carrier 360® using Passkey

1. Email or Username

To login to Carrier 360®, type in your **Email or Username** and click **Log In**.

2. Touch ID

Scan your fingerprint or click **More choices** to login with Face ID or other options.



REFERENCE GUIDE

Registering Passkey & Login for an iPhone

On an iphone device, you must have an iCloud Keychain account, iCloud Keychain must be turned on and iOS 16 or later is required. To view Apple's steps for enabling iCloud Keychain, <u>click here.</u>



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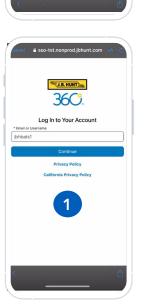
We've added passkeys as an extra layer of security. You'll use this as the primary method for accessing

Click Set Up Passkey to set up a passkey on this

3



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1. Email or Username

Tap the Carrier 360® application. Type in your **Email or Username** and tap **Continue**.

2. Password

Type in your **password** and tap **Log In**.

3. Set Up Passkey

Tap **Set up Passkey**.

4. More Choices

On an iphone, Face ID will display. Let your phone scan your face and click **continue**.

After registering, you will be logged into Carrier 360®. Moving forward, you will use passkey to login to Carrier 360®.

Log into Carrier 360® using Passkey

1. Email or Username

To login to Carrier 360®, type in your **Email or Username** and click **Log In**.

2. Sign In with Passkey

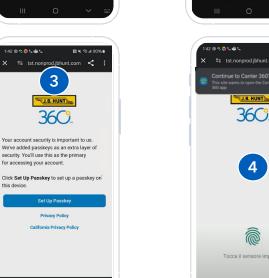
Let the pone scan your face and click **continue**.



REFERENCE GUIDE

Registering Passkey & Login for an Android













1. Email or Username

Open the Carrier 360® application. Type in your Email or Username and tap Continue.

2. Password

Type in your password and tap Log In.

3. Set Up Passkey

Tap Set up Passkey.

4. Fingerprint Scan

On an Android device, fingerprint scan will be displayed. Press your finger on the device and tap continue.

After registering, a Continue to Carrier 360® pop-up will display. Tap Continue.

Log into Carrier 360® using **Passkey**

1. Email or Username

To login to Carrier 360®, type in your Email or Username and click Log In.

2. Sign In with Passkey

Scan your fingerprint.

After the passkey is registered, a Continue to Carrier 360[®] pop-up will display. Tap **Continue**.